Interconnection QoS	2016
Service Provider Name	Saudi Telecom Company

		Indicator	Target Value	Measurement Reasults (M = Month, Av = Average, Q = Quarter, Yr = Year)																
				M1	M2	M3	Av Q1	M4	M5	M6	Av Q2	M7	M8	M9	Av Q3	M10	M11	M12	Av Q4	Av Yr
Mobily	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	99.98%	99.99%	100.00%	99.97%	100.00%	99.99%	100.00%	100.00%	100.00%	100.00%	99.96%	99.93%	100.00%	99.96%	**99.99%**
		Unsuccessful call attemps	< 2%	0.05%	0.08%	0.08%	0.07%	0.06%	0.06%	0.37%	0.16%	0.69%	0.41%	0.58%	0.13%	0.05%	0.11%	0.47%	0.21%	**0.14%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	99.88%	99.94%	99.88%	99.90%	99.99%	100.00%	100.00%	100.00%	99.96%	100.00%	99.98%	99.98%	**99.97%**
Zain	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.99%	100.00%	100.00%	99.99%	99.97%	99.99%	**100.00%**
		Unsuccessful call attemps	< 2%	0.70%	1.01%	1.49%	1.07%	0.74%	0.75%	3.22%	1.57%	0.46%	0.70%	1.55%	0.90%	1.98%	0.93%	1.28%	1.40%	**1.23%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.97%	100.00%	99.98%	99.98%	99.97%	100.00%	99.96%	99.98%	**100%**
Atheeb	SS7-BASED Interconnect	Installation time (new connection)	20 Weeks (Rio)																	
		Installation time (additional link capacity available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 10 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Fault repair time (non-service-affecting)	85% in 36 hours (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	**100%**
		Service availability	99.7% yearly (Rio)	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.91%	100.00%	100.00%	99.97%	**100%**
		Unsuccessful call attemps	< 2%	0.80%	2.03%	1.01%	1.28%	1.04%	0.75%	1.26%	1.02%	0.69%	0.41%	0.58%	0.56%	0.39%	0.45%	0.73%	0.52%	**0.85%**
	Transmission link Service	Installation time (equipment available)	20 Weeks (Rio)																	
		Installation time (equipment not available)	10 Weeks (Rio)																	
		Fault repair time (service affecting)	85% in 20 hours (Rio)																	
		Fault repair time (non-service-affecting)	85% in 72 hours (Rio)																	
		Service availability	99.7% yearly (Rio)																	